

BALTIMORE DISTRICT: CHARGE PROCESSING DATA - FY 1997 TO FY 2003

Office	FY 1997					FY 1998					FY 1999				
	Resolutions	Staff Avail	Resolution Rate	Pending Workload		Resolutions*	Staff Avail	Resolution Rate	Pending Workload		Resolutions*	Staff Avail	Resolution Rate	Pending Workload	
Baltimore	1,610	15.17	106.13	1,681		1,634	13.25	123.32	1,164		2,119	11.08	191.25	671	
Norfolk	569	7.33	77.63	642		791	7.67	103.13	508		774	7.67	100.91	360	
Richmond	946	10.00	94.60	447		1,146	11.42	100.35	438		840	8.92	94.17	272	
District Total	3,125	32.50	96.15	2,770		3,571	32.34	110.42	2,110		3,733	27.67	134.91	1,303	

\*Non-ADR resolutions

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FY 2000					FY 2001					FY 2002					FY 2003				
Resolutions*	Staff Avail	Resolution Rate	Pending Workload	Resolutions*	Staff Avail	Resolution Rate	Pending Workload	Resolutions*	Staff Avail	Resolution Rate	Pending Workload	Resolutions*	Staff Avail	Resolution Rate	Pending Workload	Resolutions*	Staff Avail		
1,468	15.17	96.77	562	1,231	15.18	81.09	570	1,202	13.01	92.39	473	1,160	11.50						
752	9.00	83.56	296	649	9.00	72.11	263	563	8.58	65.62	241	595	8.25						
957	8.00	119.63	180	639	7.67	83.31	196	525	6.08	86.35	182	757	5.17						
<b>3,177</b>	<b>32.17</b>	<b>98.76</b>	<b>1,038</b>	<b>2,519</b>	<b>31.85</b>	<b>79.09</b>	<b>1,029</b>	<b>2,290</b>	<b>27.67</b>	<b>82.76</b>	<b>896</b>	<b>2,512</b>	<b>24.92</b>						

Resolution Rate	Pending Workload
100.87	544
72.12	274
146.42	311
100.80	1,129

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